

Nu-Life Inlay Limited Lifetime Warranty

Your Nu-Life inlay must be installed by a professional refinisher to be considered for lifetime warranty. Your professionally installed Nu-life Inlay includes a lifetime warranty against cracking, lifting or peeling. Scratching, staining and etching of the finish over time due to use, cleaning practices, adding hardware to shower (including seats, stools, etc.), water or atmospheric conditions are not defects, but results of normal wear and tear. This warranty does not cover damage or defects relating to misuse, abuse, negligence, normal wear and tear, accident, acts of God, repairs or alterations not authorized by Nu-Bath Inc., or improper installation, storage or handling.

Nu-Bath Inc. does not warranty inlays installed in college dormitories.

To make a warranty claim, you must contact Nu-Bath Inc. email or telephone within 30 days of discovering an issue. All warranty claims must have a photo of the damaged inlay.

Nu-Bath Inc.
Warranty Claims
Email: nubathoffice@gmail.com
Phone: 1-772-934-6618

Contact Hours are: Monday thru Friday, 9 a.m. - 5:00 p.m. EST

The following information is required to file a warranty claim: 1) your name, address and telephone number, 2) brief description of problem, and 3) Proof of purchase and /or purchase date 4) photo of damage

The replacement of a product is limited to supplying a replacement product or part and does not include the cost of removal or installation where permitted by law. TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY DOES NOT COVER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (SUCH AS LABOR EXPENSES) WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE. This warranty is not transferable.